Terms and Conditions

1. Introduction

Sydney Uni Sport ('SU Sport') runs the Sydney Uni Tennis Program. By making a booking with us and / or entering any SU Sport premises, you agree, and agree on behalf of your child(ren) to these Terms and Conditions. You also agree to abide by the SU Sport Member Terms & Conditions and the SU Sport Sporting Code of Conduct. Breach of either of these Codes may lead to termination of participation in the SU Sport Tennis Program. These Codes are available on the SU Sport website (www.susf.com.au).

The Sydney Uni Tennis Program administers a modified version of the Tennis Hot Shots program. If your child is enrolled in a Hot Shots class, you also agree to the Hot Shots Terms and Conditions found on the Tennis Australia website.

All enquiries should be directed to sydneyunitennis@sport.usyd.edu.au or by telephone on 02 9036 5212 or 02 9351 4978.

2. Applications

Information about class bookings can be found on the SU Sport website. Class places are subject to availability and are offered at the absolute discretion of SU Sport.

3. Payment

Full payment is required to confirm and secure enrolment, all group lessons, private lessons and semi-private lessons are to be booked and paid for in advance, if payment has not been made admission to the lesson will not be permitted. All social tennis payments must be made prior to playing to secure your place.

Generally, all Tennis Programs are non-refundable and non-transferable, subject to the discretion of SU Sport. Once payment is accepted, the time and day of coaching become fixed for the duration of school term.

SU Sport reserves the right to change the day and time of the class if there are not enough participants to sustain the viability of the class. SU Sport reserves the right to cancel any programs at any time.

4. Refunds & Make-Up Lessons

No refunds or make-up lessons will generally be provided if you or your child is sick or absent (including due to school camps, parties, holidays or forgetfulness) for a group lesson. All group classes have limited numbers, and as such no refunds or make-up lessons can be provided for non-attendance in any group lessons.

If there are extenuating circumstances, or a medical certificate is provided, SU Sport may offer a make-up lesson if we are notified before midday on the day of the lesson, or before the lesson day. Any claims of extenuating circumstances will be assessed by the SU Sport Tennis Program staff on a case-by-case basis. Make-up lessons are offered only at the discretion of SU Sport.

Private lessons may be rescheduled provided a minimum of 24 hours' notice is given. If between 24 hours and 1 hour notice is given, a $50 cancellation fee will apply. If 1 hour or less notice is given, or no notice is given, full payment is required for a missed lesson.

5. Poor Weather Cancellations

In the event of poor weather, participants will be contacted by SU Sport at least an hour prior to the lesson. If you do not hear from SU Sport, you should assume the lesson is going ahead as usual. Due to the unpredictability of the weather, it is not always possible to provide at least an hour of notice if lessons are cancelled. Decisions regarding lesson cancellations are at the sole discretion of the SU Sport Tennis Program.

In the event of poor weather resulting in the cancellation of the lesson, generally, make-up classes will be provided for group lessons and private/semi-private lessons will be rescheduled. If participants do not attend make-up lessons, no payment will be refunded nor followed on to the next coaching term. All make-up lessons are subject to availability and are at the discretion of the SU Sport Tennis Program.

In the event of poor weather resulting in the cancellation of the lesson once the lesson has commenced, provided that at least half of the length of the lesson has been provided, the full charge will apply.

6. Risk

You consent to you or your child participating in the Sydney Uni Tennis Program. You acknowledge that you or your child will be exposed to certain risks when participating in the Sydney Uni Tennis Program including, but not limited to, physical injury.

You acknowledge and understand that if you or your child requires access to medication during tennis lessons it is up you or as the enrolling parent/guardian, to ensure ALL medications (e.g. asthma puffers, EpiPens etc) are accessible. You acknowledge and understand that Sydney Uni Tennis Program coaches only carry basic first aid supplies and will not have access to additional medications.

You authorise any representative of SU Sport to obtain any medical assistance, treatment and transport for you or your child as deemed reasonably necessary. You consent to any such medical treatment and/or transportation for you or your child.

You acknowledge and agree that you will be responsible for any costs associated with any such medical treatment and/or transportation.

In consideration of your participation or your child's participation in the Sydney Uni Tennis Program, to the extent permitted by law, you agree to release and discharge SU Sport and its directors, officers, employees, volunteers and agents, from all liability in respect of any loss or damage you or your child may suffer. Without limiting the foregoing, you also agree to release, defend, hold harmless and indemnify SU Sport and its directors, officers, employees, volunteers and agents from and against any actions, proceedings, claims, demands, expenses (including legal expenses), damages and liabilities howsoever arising or incurred as a result of or in connection with your participation or your child's participation in the Sydney Uni Tennis Program.

Sydney Uni Tennis Program coaches cannot be responsible for supervising children outside of lesson times. It is the responsibility of the parent or carer to ensure their child is supervised until the lesson starts and is picked up at lesson completion time. Tennis For Kids coaches cannot accept responsibility for your child before or after this time.

Appropriate Tennis attire is required at all times – shirts must stay on and closed-in sports shoes must be worn at all times.

7. Consent to the Use of Imagery

Photography by Members and Guests

For reasons primarily associated with child safety and privacy, the use of cameras and/or any recording device including mobile telephones with cameras is not permitted in any SU Sport facility without prior written approval from SU Sport Staff, and must not be used in the following areas:

- change rooms;
- toilets;
- gymnasiums;
- pool.

Unauthorised photography or filming may be treated as a child safety breach and may result in removal from the Centre or program.

Photography by SU Sport

SU Sport Staff may from time to time use recording devices within the Facilities. SU Sport reserves the right to use these photographs/images/recordings for operational and commercial/promotional purposes without payment. Where an identifiable Member or Guest is intended to be featured in promotional, marketing or advertising material, SU Sport will obtain the person's consent before using their image, likeness, voice or recording for those purposes. Where a Member or Guest is under the age of 18, prior parental consent to photography for commercial purposes will be requested by SU Sport.

CCTV

You acknowledge and understand that CCTV has been installed in appropriate areas within SU Sport Facilities and surrounds as a strategic and operational component for Member, Guest and Staff safety, and crime and misconduct prevention. By entering our Facilities, you consent to being filmed under CCTV for these purposes and understand that we will only use and store your image in accordance with the SU Sport Privacy Policy (including for the purposes of providing this to the police or University security where necessary).

8. Privacy Statement (Refer to the SU Sport website for further detail)

The personal information collected in relation to the Tennis Program is collected by Sydney Uni Sport and Fitness (ABN 45 634 542 644). You can access the personal information we have collected and request a copy of our Privacy Policy by telephoning 9351 4960. SU Sport reserves the right to use the information collected for promotional purposes unless otherwise notified. SU Sport abides by the Privacy and Personal Information Protection Act 1998 (NSW).

SU Sport and its related or affiliated entities (including all affiliated clubs and programs) may collect personal information and health information from you in accordance with the Privacy Act 1988 (Cth) and other applicable privacy laws. Please see the SU Sport Member Terms & Conditions and the SU Sport Privacy Policy – External for SU Sport's full privacy statement.