



FREQUENTLY ASKED QUESTIONS

CAMP INFORMATION

WHAT DATE DO ENROLMENTS OPEN AND CLOSE?

School Holiday Program enrolments will open at least 5 weeks prior to each program beginning. Enrolments close at 12 pm (noon) one business day prior to the camp start date. This means that programs starting on Monday will close at 12pm the Friday beforehand. SU Sport School Holiday Program run every School Holiday, rain, hail and shine!

A late fee of \$25 per child applies to all enrolments received after the closing time/date.

WHAT TIME DO CAMPS START AND FINISH? WHAT DO I NEED TO DO IF I AM RUNNING LATE?

- Start: 9:00 am (drop off from 8:15 am)
- Finish: 3:00 pm* (pick up available until 3.30pm, after this time children will be taken to aftercare, and the aftercare fee will be charged)
- Aftercare: 3:00 – 5:30pm for Sydney University location

If you are running late to collect your children at the end of camp, it is expected that parents will call SUSF on [1300 068 922](tel:1300068922) to notify staff. Late charges will apply. See our Terms and Conditions for further information.

WHEN IS AFTERCARE PROVIDED?

Sydney University Location: Aftercare is offered to all programs. Price is \$32.00 per child per day. If you are attending aftercare, you must have flat indoor shoes. Aftercare runs until 5:30pm sharp.

If you are running late to collect your children from aftercare, it is expected that you will call SU Sport on [0493268017](tel:0493268017) to notify staff. Late charges will apply. See our Terms and Conditions for further information.

WHERE IS CUBS CLUB AND SPORTS CLINICS HELD?

With a huge range of sports on offer SU Sport utilises many venues across Sydney University.

SUSAC – Sydney University Sports and Aquatic Centre



Tag – TAG Family Grandstand – Oval 2

Arena – The Arena Sports Centre – Oval – The Square

Robyn Webster Sports Centre – Tempe

For your camps Location please look under CLUB LOCATION & CAMP DETAILS on our website.

ARE THERE ANY AGE LIMITS?

All of the Cubs Club programs offered are for 5 to 12 year olds.

All of the Sports Clinics programs offered are for 10 to 15 year olds.

WHAT SPORTS ARE COVERED IN THE CUBS CLUB MULTI SPORT PROGRAM?

The Cubs Club Multi-Sport program will consist of both a range of teamwork, fun activities, as well as a variety of ball sports including basketball, netball, soccer, and dodgeball. On certain days, we will have a specialised sports for half the day, depending on which day it is, the sport could be Squash, Gymnastics, Hula Hooping, Judo and more.

Each day will be structured so children experience a range of activities.

WHAT FOOD WILL I NEED TO PROVIDE? WHAT CAN'T I BRING?

Please pack a healthy recess, lunch, and extra snacks to keep your child energised throughout the day—especially if they're attending aftercare. Canteens and cafes are off-limits, so all food must be brought from home. For sports camps, ensure lunch is filling enough to support afternoon activities. There's a 30-minute recess and 60-minute lunch break throughout the day.

Sydney Uni Sport School Holiday Sports Camps are a Nut Free environment.

Strictly no nuts are to be provided in lunches and snacks.

WHAT DOES MY CHILD NEED TO BRING?

- A clearly labelled water bottle
- Sport specific footwear, ie, runners/boots (children bringing footy boots need to bring alternative runners to wear indoors in case of rain etc)
- Protective equipment, e.g. mouthguard/shin pads (for sports such as AFL, rugby, cricket, soccer)



- Wet weather gear
- Sun smart clothing and equipment (hat, sunscreen etc)
- Personal medication in original packaging (including a health management plan issued by a medical practitioner). For more information, see Medical Conditions information below.
- The School Holiday Programs are strictly device free, please don't bring any valuables or devices. Devices will need to stay in bags during the program.

BOOKING OPTIONS

WHAT DATE DO ENROLMENTS OPEN AND CLOSE?

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A late fee of \$25 per child applies to all enrolments received after the closing time/date.

IS THERE ANY DISCOUNT AVAILABLE?

We offer an automatic sibling discount when you book more than one child in the same transaction:

- 10% off the second child
- 20% off the third child
- 30% off the fourth (and any additional children)

The discount is applied based on the order you register each child — the first child pays full price, then the discount is applied to the second, third, and fourth children accordingly.

To receive the discount, make sure all children are added under the same parent account and included in the same booking. The discount will apply automatically at checkout.

CAN I ENROL SOMEBODY ELSE'S CHILD?



No, every parent must register their own child, so all information is valid and correct, and all parents have read the Terms & Conditions of a Sydney Uni Sport School Holiday Program.

CAN SOMEONE ELSE PICK UP MY CHILD FROM CAMP?

Yes, an authorised adult can pick up your child, and authorisation is required. Guardians can complete an Alternative Pick-Up Authorisation Form at sign-in. Alternatively, written confirmation can be sent to sportscamps@sport.usyd.edu.au.

Anyone collecting your child must be listed in the authorisation and may be required to show photo ID.

If your child is allowed to travel home alone, this must also be confirmed in writing by the enrolling parent or guardian.

CAN I TRANSFER MY CHILD TO A DIFFERENT CAMP?

Transfers can be requested by calling our customer service line at 1300 068 922, subject to availability. A \$25.00 administrative fee applies for changes due to a change of mind or incorrect booking.

Alternatively, you can email sportscamps@sport.usyd.edu.au to request a transfer.

If you can no longer attend your scheduled program, please refer to the camp terms and conditions for information on refunds and cancellations.

CANCELLATIONS

WHAT HAPPENS IN WET WEATHER?

All camps run as scheduled, rain or shine. Indoor facilities are booked in advance, and alternative activities related to each sports camp will be provided.

Please note: Archery cannot be held indoors. In the event of wet weather, age-appropriate substitute activities will replace the Archery component.

WHAT HAPPENS IF MY CHILD BECOMES SICK/INJURED PRIOR TO THE CLINIC?

In the event that, after a registration is received, the participant is injured or unable to attend due to medical reasons, a medical certificate must be provided to Sydney Uni Sport covering the relevant camp dates. If supplied, the participant will be issued a



credit for a future SU Sport School Holiday Program, equal to the time missed due to illness or injury. Please note that no refunds will be provided in these cases.

CHILD SAFETY

WHAT SHOULD I DO IF THERE ARE CUSTODY AGREEMENTS, COURT ORDERS OR COLLECTION RESTRICTIONS RELATING TO MY CHILD?

If there are any parenting orders, custody or access arrangements, ADVOs, collection restrictions or other legal arrangements that may affect who is authorised to collect your child or have contact with them while attending our programs, please contact us **prior** to the commencement of the program.

To support the safety and wellbeing of all children, we may ask you to complete a Child Collection & Custody Information Form and provide any relevant supporting documentation. Any information provided will be treated confidentially and shared only with staff who have a genuine operational need to know.

WHAT IF MY CHILD HAS A MEDICAL CONDITION OR ADDITIONAL NEEDS?

All medical, behavioural, or support needs must be disclosed during registration. This helps us prepare and provide the best care for your child.

If your child has Asthma or Anaphylaxis, you must submit a current Individual Health Management Plan, completed by a medical practitioner, to the Camp Director by 9:00 am on the first day of camp.

All medication must be clearly labelled, in original packaging, and signed in and out daily by an authorised adult.

For children with learning or behavioural needs, please provide all relevant information to support their successful inclusion in the program during the registration process.

WHAT IS SU SPORT'S SUN SAFETY POLICY?

To help protect children from harmful sun exposure, we ask parents to provide:

- A wide-brim hat
- SPF 30+ sunscreen
- Protective clothing (e.g. long sleeves, longer shorts, sunglasses)

All items should be clearly labelled with your child's name.



SU Sport aims to minimise sun exposure by scheduling activities outside peak UV times, providing shaded areas where possible, and modelling sun-safe behaviour. SPF 30+ sunscreen is available on-site, and staff will regularly remind children to reapply throughout the day.

If your child has a sunscreen allergy or sensitivity, please supply a suitable alternative.

WHAT HAPPENS IF MY CHILD IS INJURED OR BECOMES UNWELL AT CAMP?

A qualified First Aider will attend to minor injuries (e.g. cuts, grazes, insect bites). An Incident/Accident Report will be completed and must be signed by the collecting parent or guardian to acknowledge notification.

If your child becomes unwell, they will be supervised by a qualified First Aider until they recover or are collected. Children with vomiting or diarrhoea must be collected immediately and should not attend camp until fully recovered.

In the case of a more serious injury or trauma, the Community Programs Manager will be notified, emergency First Aid will be administered, and medical attention will be sought without delay. Parents will be informed as soon as possible about the incident and any actions taken.

For any other health issues that arise during camp, parents or authorised adults will be notified promptly.