

By enrolling into Sydney Uni Sport & Fitness ('SUSF') School Holiday Program, you acknowledge that you have read and agree (on behalf of you and / or your child(ren)) to the terms and conditions below. Any enquiries may be directed to sportscamps@sport.usyd.edu.au or by telephone 1300 068 922.

PAYMENTS AND BOOKINGS

Payment must be made in full at the time of registration in order to secure a booking. A receipt confirming the details of the booking will be sent after the payment has been confirmed. Please retain your receipt as proof of registration. A transaction fee applies to all bookings. Please choose carefully as we do not refund / credit, unless the camp is cancelled. SUSF accepts no responsibility for any changes in personal circumstances or work or school commitments. If a booking is taken after enrolments have closed (12 noon, one business day prior to the camp start date), dependent upon availability of space, a late fee of \$25 will be applied. All entrants must be pre booked online or through our camp administration team.

All relevant medical, behavioural or additional information must be declared at the time of registration.

SUSF does not accept responsibility for any items lost or stolen in and around the venue, this includes items placed in bags or lockers. SUSF asks that all valuables are not brought to camp. Phones and electronic devices are not to be used during camp hours.

RELEASE

By enrolling, you agree that SUSF is not responsible for any injury or loss caused by or to a person whether bodily or to property arising from the activities of Sydney Uni Sport & Fitness, its servants, agents or employees or from any person's alleged or actual acts, omissions, negligence or other event. By enrolling, each person accepts that when participating in a competition they do so on the voluntary assumption of risk on their own behalf. Participants are encouraged to seek medical advice from their doctor before enrolling in any competition which may result in physical injury. You acknowledge that you or your child will be exposed to certain risks when participating in the Sydney Uni School Holiday Program including, but not limited to, physical injury. You acknowledge and understand that if you or your child requires access to medication during camp it is up to you or as the enrolling parent/guardian, to ensure ALL medications (e.g. asthma puffers, EpiPens etc) are accessible. You acknowledge and understand that Sydney Uni School Holiday Program coaches only carry basic first aid supplies and will not have access to additional medications.

You authorise any representative of SUSF to obtain any medical assistance, treatment and transport for you or your child as deemed reasonably necessary. You consent to any such medical treatment and/or transportation for you or your child. You acknowledge and agree that you will be responsible for any costs associated with any such medical treatment and/or transportation.

REFUNDS

If a booking is cancelled more than 10 business days prior to the start of a program, SUSF will provide a refund, less a \$50.00 administration fee. If a booking is cancelled less than 10 business days prior to the start of the program, the fee is non-refundable.

If a booking is cancelled for medical reasons, a credit note may be provided if a valid medical certificate is supplied. No cash refunds will be given.

If a booking is cancelled as a result of having to isolate as directed by NSW Health guidelines, a credit note may be provided. No cash refunds will be given

Refunds will not be given for partial attendance, nor will make up sessions be provided.

No cash refunds or transferrable funds will be given for cancellations of aftercare. If an aftercare booking is cancelled more than 10 days prior to the start of the booking, a credit note will be given to be used as aftercare credit ONLY. If an aftercare booking is cancelled less than 10 days prior to the booking, the fee is non refundable.

A request to change to another program will be taken and dependent upon availability of space. Any camp change will incur a \$25.00 administrative fee.

SUSF reserves the right to refuse or terminate enrolment for a sports program where the authorised adult does not provide an individual health management plan for a declared medical condition for their child or provide appropriate medication or information regarding a medical condition.

SUSF reserves the right to refuse or terminate enrolment for a water polo camp where the child does not meet the swimming requirements as determined by SUSF.

PHOTOGRAPHY

By enrolling your child/ children, you acknowledge and consent to that authorised SUSF staff may take photographs of camp participants, for use only in publicity and advertising. This consent is assumed unless you specifically contact SUSF and request no photography, or add it as an additional need when booking. Any photography by any persons not authorised by SUSF is prohibited, including children attending the program as it is a breach of our Child Protection Policy. No refund of the program fee will be provided to participants removed if they breach this policy.

CREDITS

As explained above, in some extenuating circumstances, SUSF may in its absolute discretion offer a pro rata credit.

If you have any credit, please email us at Sportscamps@sport.usyd.edu.au to redeem it. If you choose not to redeem your credit this way, and request SUSF refund you manually after you have paid any fees, a \$25 administration fee may apply. This also applies for any COVID related credits.



BEHAVIOUR GUIDELINES

All camp participants have the right to be involved in a positive environment, maintaining positive relationships throughout; bullying, inappropriate comments or touching of any kind will not be tolerated. The health, safety and wellbeing of all participants and staff is paramount; all participants must follow safety guidelines and instructions given by any member of SUSF staff.

Should a participant feel their rights are not being maintained, they should approach staff who will begin an investigation as soon as possible.

Actions for behaviour management

Failure for any participant to uphold the behaviour guidelines may result in the following:

1. SUSF staff will remind the child/young person about appropriate behaviour and sport specific instructions
2. If inappropriate behaviour persists either:
 - a. Supervision will be increased, for example bring the child/ young person closer to the coach
 - b. The participant may be removed from the group for a short time (5-10 minutes) to give them time to reflect on their actions.
3. Depending on the severity and persistence of the misbehaviour parents are contacted.
4. If a child's behaviour does not improve despite all efforts, SUSF may have to ask the parents to remove the child from the program. This is an extremely rare situation and would only ever be a last resort.

SUSF reserves the right to refuse or terminate enrolment if there is a breach of the Camp Behaviour Guidelines. Any costs incurred as a result of damaged property will be charged to the parent or guardian. No refund of the program fee will be provided to participants removed for behavioural reasons.

PRIVACY STATEMENT

SUSF (ABN 45 634 542 644) and its related or affiliated entities (including all affiliated clubs, programs and competitions) may collect personal information and health information from you in accordance with the Privacy Act 1988 (Cth) and other applicable privacy laws.

SUSF may collect personal information about you including CCTV footage and photographs. By agreeing to these terms and conditions, you consent to SUSF:

- a) Collecting health information about you, including and medical, behavioural or additional needs or allergies that you have; and
- b) Using your personal information in order to contact you about our brands, products, services, special offers, promotions, newsletters, online surveys, fundraising campaigns, alumni events, news and competitions.

SUSF collects and uses personal and health information about you in order to:

- Provide you with services, operate our facilities and clubs, run our business and operations and fulfil our obligations;
- Communicate and manage our relationships with you;
- Maintain and update our records; conduct marketing activities;

- Carry out market data analysis, prevent or detect fraud or abuses, enable third parties to carry out functions on our behalf;
- Maintain and develop our business systems;
- Assess your readiness for physical activity/exercise, ability to participate in programs, general welfare and to provide you with medical treatments as required.

We may also use photographs of you for publicity and advertising purposes and as part of the enrolment process parents/guardians consent to allow their children to be photographed demonstrating coaching activities and celebrating achievements. These images may be posted on the Sydney Uni **School Holiday** Program website, Instagram or Facebook page. No mention of a child's name will be made unless we contact the parent/guardian and gain additional consent. Should you not wish for your child to be photographed please email us or advise us in writing as part of your enrolment.

SUSF may disclose personal information about you to:

- Related entities and affiliates of SUSF (including clubs);
- IT system administrators;
- Medical and health providers who provide services to SUSF members or users of SUSF's services or facilities;
- Third party service providers and credit reference agencies or debt collection agencies if you default on payments due to or obtain payment from you.

You are able to request access to personal and health information held by SUSF about you and seek correction of such information. Please refer to the SUSF Privacy Policy on the SUSF website for information on how to do this. You can also refer to the Privacy Policy for information on how to complain about a breach of the Australian Privacy Principles by SUSF and how SUSF will deal with such a complaint.

If SUSF is not able to collect the personal and health information set out above, we may not be able to process your enrolment, allow you to participate in SUSF activities or deal with your enquiries.

Please feel free to contact SUSF at Sportscamps@sport.usyd.edu.au if you have any questions about privacy. Also refer to our privacy policy on the SUSF website for more information.



VALUES

SUSF upholds the following values:

- Fair Play
- Respect of participants, officials and spectators
- Providing a safe, competitive and social environment that is open to everybody

To uphold these values, participants and spectators should accord to the following behaviours. If it is found that you or your child(ren) are not abiding by SUSFs values you and your child(ren) may be asked to leave:

- Abide by the rules as set by the program, and do not act in any way to intentionally circumvent these rules.
- Respect the position of the umpire/referees and the decision(s) he/she makes.
- Do not abuse any other participant, official or spectator verbally or physically.
- Do not act with overly physical contact towards other participants or have any actions that could cause injury to another participant.